

Jonathan Gottlieb

he/him

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SUMMARY

IT professional with 4+ years of experience managing nonprofit infrastructure, automating workflows, and supporting data-driven decision-making. I've led cross-functional technical projects, administered SQL and web servers, and built dashboards in Power BI. I also automated donor acknowledgment letters by integrating a CRM API with Power Automate. My background spans Linux systems, DNS, and identity management.

SKILLS

Programming: Python, PostgreSQL, DAX

Libraries: Pandas, Seaborn

Tools: Power BI, Anaconda, Docker, Excel, Raiser's Edge, Power Automate

Systems: Linux (Fedora)

Certifications:

- Microsoft Certified: Power BI Data Analyst Associate (2024-2025)
- Blackbaud Certified in Raiser's Edge CRM
- DataCamp Data Analyst with Power BI and R

EXPERIENCE

American Friends of Rabin Medical Center
Nov 2024 - Present

Database Developer
New York, NY

- Designed and implemented a system to automate donor acknowledgment letters using Power Automate and the Blackbaud SKY API, reducing manual work and improving accuracy. Led the project end-to-end, securing leadership support.
- Restructured and reclassified donor data to improve consistency, enable meaningful reporting, and support deeper data analysis across campaigns.

United Women in Faith
May 2020 – Feb 2024

IT Systems Manager
New York, NY

- Managed organizational IT infrastructure, including Microsoft Intune for device provisioning, Meraki network administration, and DNS/SSL configuration via GoDaddy.
- Built interactive Power BI dashboards to visualize membership trends, using DAX and Power Query for data modeling and transformation.
- Investigated and resolved e-commerce order sync issues using SQL; identified unprocessed orders with LEFT JOINS and triggered resends via ShipStation.
- Led cross-departmental initiatives to centralize data, automate workflows, and improve operational efficiency.
- Produced ad hoc data analysis reports for donor engagement, membership activity, and event participation.

EDUCATION

Evergreen State College
B.A.

Olympia, WA
June 2017